



## Best Price Guarantee: Price Match Form

If you have already booked a United Vacations package and have now found a lower price on a qualifying comparison package, send this form along with a comparison package snapshot and United Vacations will refund the difference in price.

If you have questions regarding this form, please contact our Customer Care center at 1-888-328-6877. The United Vacations Customer Care center is open during the following hours (Central Standard Time):

- Monday-Friday:
  - Hawaii Vacations: 9:00am – 9:00pm
  - U.S. Vacations: 9:00am – 8:00pm
  - Ski/Canada Vacations: 9:00am – 6:30pm
- Saturday: 10:30am – 3:00pm
- Sunday: 12:00pm – 4:00pm

This form must be submitted within 48 hours of your United Vacations package purchase.

### **Current United Vacations package:**

<b>United Vacations reservation number:</b>	
<b>Your email address:</b> We will contact you after reviewing your request	

### **Details of comparison package:**

<b>Vacation provider / company name:</b>	
<b>Departure city and state:</b> Ex. Dallas, TX	
<b>Destination city:</b> Ex. Orlando, FL	
<b>Departure date:</b>	
<b>Return date or number of nights:</b>	
<b>United outbound flight number and time:</b>	
<b>United return flight number and time:</b>	
<b>Hotel name and room type:</b>	

<b>Car rental company:</b>	
<b>Car rental type:</b> Ex. full-size, economy	
<b>Number of rental days:</b>	
<b>Other transportation:</b> Ex. airport/hotel transfers	
<b>Other options:</b> Ex. show tickets, attractions, tours	
<b>Total comparison price:</b> Please exclude price of travel insurance and/or travel protection	

**Submittal Process:**

Please send the Best Price Guarantee Price Match Form and comparison package snapshot to United Vacations in one of two ways:

- 1) Send via fax - Please fax the above information and a print out showing the itinerary details of the comparison package including the final price of the package. Include your United Vacations reservation number at the top of all pages and fax them to:

United Vacations Best Price Guarantee  
Fax: 414-351-5826

- 2) Send via email - If you prefer to send an email, please send a message including all of the information above. Be sure to attach a print screen showing the itinerary details of the comparison package, including the final package price you have found. (Note, the print screen of the comparison package can either be attached as a .pdf file to the email or cut and pasted directly into the body of the email.) Email this information to United Vacations at: [CompMatch@unitedvacations.com](mailto:CompMatch@unitedvacations.com)

United Vacations' Customer Care team will verify the information on your Price Match. Refunds will be issued within 14-21 days for all confirmed qualifying matches. The refund will be credited back to the credit card you used to pay for your United Vacations package and will equal the price difference between the United Vacations package and the comparison package.